

ROBERT SMITH

Software QA Tester III

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Software QA Tester III with 18 years of experience in Software Quality Assurance Testing (Manual) of the web, mobile, and desktop applications. Excellent experience in executing Test Plans and writing Test Cases. Experience in using defect tracking tools like Rational ClearQuest, Bugzilla, Mercury Quality Center. Good understanding of Service Oriented Architecture. Good knowledge of Software Development Life Cycle (SDLC) and methodologies like Waterfall and Agile.

CORE COMPETENCIES

Manual Testing, Automation Testing, Black Box Testing, Java, C, C++, Web Services

PROFESSIONAL EXPERIENCE

Software QA Tester III

Utest.com - February 2010 – Present

Key Deliverables:

- Developing and executing the detailed test cases for the web, mobile (iOS, Android) and desktop applications in various domains such as media and entertainment, retail, e-commerce, software and security.
- Performing black box testing and identified hundreds of bugs and reporting with supporting screenshots, log files, videos and verified them through the Utest bug tracking system.
- Performing the cross browser and cross platform compatibility testing for several web applications.
- Communicating with the U.S based based development and QA teams to resolve bugs.
- Performing the exploratory testing to obtain a thorough understanding of website functionalities.
- Performed the functional testing of top 200 flash sites for Google Chrome project and numerous e-commerce.
- Involving in load testing of a live webinar web application and live auction sites.

Software Tester

Sap Businessobjects - September 2001 – March 2008

Key Deliverables:

- Generated SQL queries and using other data interrogation techniques.
- Evaluated and tested new or modified software programs.
- Wrote, revised, and verified the quality standards and test procedures.
- Reviewed the new or modified programs, including documentation, diagrams, and flowcharts, to determine if the program will perform according to user requirements and conform to the established guidelines.

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- Maintained the detailed instructions in order to test the programs for the validity of results, accuracy, reliability, and conformance to establishment standards.
- Conducted a positive functional test to ensure all other surrounding areas were functioning per requirement.
- Created bug reports for bugs that were not identified in the previous build.

EDUCATION

Bachelor Of Engineering in Electronics & Communication - (University Of Madras - Chennai, Tamil Nadu)

